

terms & conditions

Listed below are our terms and conditions for large group bookings at Poachers Pantry (Fumage Pty Ltd ABN 49058335818).

A large group is considered to be 9 or more guests. Confirmation of a large group booking requires a deposit of \$50 per guest, including children under 12 years old. Once the deposit is paid in full, the customer agrees to the following terms and conditions. The deposit is fully refundable in the case of cancellation within 14 days of the booking. The deposit is 50% refundable in the case of cancellation within 7 days of the booking.

Confirmation of a guaranteed number of guests attending is required 7 days before the booking. This is the minimum number of guests that you will be charged for. If no guaranteed number is received, the original number reserved will be prepared for and charged for, plus any additional numbers.

Booking details and catering requirements are required 7 days before the booking. This includes the estimated number of guests (including children), all dietary requirements, the use of highchairs/prams, and cakeage. Additional labour charges may be incurred by major late notice (48 hours) changes.

All large group bookings are required to dine on the current \$85pp sharing menu (due to increase to \$95pp on September 1, 2024), found on our website. There is a separate menu for children under 12 years old.

All cakes must be sourced through Poachers due to food safety requirements. Cakes are made by Sugar Plum Fairy Cakes in Hall, ACT and typically cost around \$130. No outside cakes are allowed.

All large group bookings booked on public holidays or New Year's Eve are subject to a 20% surcharge.

Client's name:

Client's signature:

Date:

Poachers authorised person:

The clients are financially responsible for any damage to the company's property or any property in its care or custody by the client's guests, invitees or other persons attending the booking. No responsibility for damages or loss to equipment or merchandise left on the premises before, during and after the booking is accepted by the company. Insurance cover for personal equipment and merchandise is recommended.

Large group bookings that take place during normal service hours will not have exclusive use of the restaurant. All guests must be respectful and mindful of other guests and the venue. This includes using appropriate language and staying seated during meal service. All service will be conducted at the table, including beverage service.

All large group bookings of 20 or more guests must be on either the standard or premium beverage package.

All large group bookings are required to pay the amount owing at the end of their service using a single payment method; we are unable to split the bill. An itemised receipt will be provided.

The client is responsible for informing all relevant persons involved in the booking of the company's terms and conditions. This includes sharing the current menu with them in order to determine any dietary requirements.

Poachers adheres to the NSW Liquor Act 2007 No 90. All bookings must comply with our house policy.

This contract is a legally binding document. Details discussed verbally or in writing with Poachers staff prior to the signing of these terms and conditions are null & void.

By signing this contract, I acknowledge that I have read, understand and agree to the terms & conditions stated above:

